

## Comfort Suites - Ocean City, MD



12718 Ocean Gateway, Ocean City, MD, US, 21842 Tel: (410) 213-7171 Fax: (410) 213-9898



PLEASE DO NOT REMOVE FROM THE ROOM.







Welcome...

Thank you for choosing the Comfort Suites of Ocean City, Maryland to serve you and your family on behalf of the entire staff. We appreciate your visit and are always ready to make your stay at our facility an enjoyable one. We take pride in providing the best hospitality to all of our guests, and look forward to accommodating all of your needs.

Conveniently located on route 50, and just 1 mile from the beach and boardwalk, we have prepared this directory to help acquaint you with our facilities and the Ocean City area. We hope that you can experience all of the amenities we have to offer during your stay, as well the wonderful local area attractions. We are always willing to assist you with any additional information, so please do not hesitate to call us if you need anything. Thank you again, and enjoy your stay.

Sincerely,

Stephanie McHenry General Manager





## Places of Worship:



1. First Presbyterian Church 410-289-9340

2. St. Pauls Star of the Sea Catholic Church 410-289-9419

3. Saint Peters Lutheran Church 410-524-7474

4. Ocean City Baptist Church 410-289-6573

5. St. Pauls by the Sea Episcopal 410-289-3453

6. Friendship United Methodist 410-641-2578

7. Alantic United Methodist 410-289-7430

8. Holy Savior Church 410-641-4306

9. Sunrise Church 410-629-1901

10. Chabad Ocean City Ahavat Shalom Synagogue 410-213-8444

11. The Church of the Holy Spirit 410-723-1973

12. Crossway Church 410-213-0821

13. St. George Greek Orthodox 410-524-0990

14. Temple Bat Yam 410-641-4311

15. Jehovah Tabernacle Holiness 410-629-1773

16. Berlin First Baptist 410-641-4306





## **TV Channels**



02 ... The Weather Channel 03 ... CW3 (CW Salisbury) 04... Government Access 05 ... Fox-21 (FOX Salisbury) 06... WBOC-16 (CBS) 07 ... WMDT-47 (ABC) 08... CN8 09 ... ION 10.... Resort Video Guide 11.... WBAL-11 (NBC) 12 ... OVC 13 ... WJZ-13 (CBS) 14.... HBO 15.... TV Guide 16.... Leased Access 17.... C-SPAN 18.... MASN2/C-SPAN2 19.... HSN 20 ... Ocean City TV 21.... Comcast Delmarva Network 22 ... WCPB (PBS Salisbury) 25 ... Fox News 26... CNN 27 ... CNN Headline News 28 ... MSNBC 29 ... CNBC 30... Comcast Sportsnet 31.... ESPN 32 ... ESPN2 33 ... MASN 34... Golf Channel 35.... Versus 37 ... FX 38... TNT 39 ... TBS

40 ... Spike 41.... USA 42... Lifetime 43... Hallmark 44... Food Network 45.... Travel Channel 46... HGTV 47 ... Style 48 ... E! 49... G4 50 ... TLC 51.... Discovery Channel 52.... Discovery Health 53.... Animal Planet 54 ... Nickelodeon 55.... Cartoon Network 56 ... Disney Channel 57 ... ABC Family 58 ... AMC 59 ... TCM 60 ... TV Land 62 ... Comedy Central 63 ... Bravo 65.... History Channel 66 ... A&E 67.... truTV 68 ... Sci-Fi 70 ... TV One 72 ... BET 73 ... MTV 74.... VH1 95 ... WTTG-5 (FOX DC) 98 ... EWTN 99 ... TBN

For more information, tune to channel 42. All television channels are subject to change, without notice. For a current listing, consult the TV Guide Channel.



## **Guest Services**





#### Airlines:

| Airlines:   |              |
|-------------|--------------|
| American    |              |
| Continental |              |
| Delta       | 800-221-1212 |
| Northwest   |              |
| Southwest   |              |
| United      | 800-241-6522 |
| Airtran     |              |
|             |              |



**Business Center and Services**: Copy and fax services are available in the lobby, 24 hours a day. Fax service. Charges are FREE each page. Our fax number is (410) 213-9898.

**Check Out Times:** Check-Out Time is 11 a.m. Upon departing, please turn off lights and heating/ air conditioning. If you would like to extend your stay, please contact the front desk as far in advance as possible.



**Children 17 and Under:** Stay for free in same room with parent(s)

Comfort Suite "Your Morning Breakfast": Served from 6:30 to 9:30 a.m. daily.



Copy Service: Copy service is available at the front desk.

**Credit Cards:** We accept American Express, Diners Club, Discover, MasterCard, and Visa. We also accept cash and travelers' checks. No personal checks please.

**Cribs & Rollaway Beds:** Cribs are available as a complimentary special request item through the front desk. The number of cribs available are limited and will be provided on a first come, first serve basis. Rollaway beds are available for a minimal fee of \$10.00 per night.

Data Ports: Data ports are available in all rooms. Wireless help is available.



#### **Dialing Instructions:**

| Local Čalls                                  | (9) or (8) or other 8 + Local Number |
|--|--------------------------------------|
| Local Information                            |                                      |
| Long Distance Information                    |                                      |
| Long Distance Calls (Charge to Room)         |                                      |
| Long Distance Calls (Credit Card or Collect) |                                      |
| International Calls                          |                                      |
| Toll Free Numbers                            |                                      |
| Room to Room Calls                           |                                      |
|  |                                      |

#### Drink and Vending Machines located on 1st floor only.



**Emergency:** In the event of an emergency, medical or otherwise, please contact the front desk or dial 9 + 911

Fitness Center: Out fitness center is located in the lobby.

Front Desk: Open 24 hours day. Call if you need assistance or for an emergency. Dial 0.



## **Guest Services**



**Housekeeping:** Contact the front desk for extra linens, towels, face cloths, hair dryer, iron or ironing board. Dial 0



**Ice Machines:** Ice machines are available for all guests. Please refer to the room layout for the location of each machine.

**In-Room Features:** For your convenience, we have provided within your guest room a television with a remote control, iron and ironing board, coffee, maker, hair dryer and clock radio. If you have any questions regarding the operation of these items or with your heating and air conditioning unit, please contact the front desk for instructions.

**Locksmith:** Please contact the front desk for the location and phone number of an area locksmith Lost and Found: Please contact the front desk for articles that have been either lost or found. Mail and Message: flashing light on your telephone signals a message or mail, please contact the front desk.

Mail and Packages (outgoing): Available couriers are - UPS, FedEx and USPS



**Newspapers:** Complimentary Wall Street Journal is available in the lobby.

**Reservations:** Please let us confirm your advance reservations.

**Safe Deposit Box:** Please do not leave money or valuable in your room. Under state law the hotel cannot be responsible for the loss of articles unless properly secured in the safe located at the front desk. For the security of your valuables, please let us be of service.

**Safe Deposit Boxes:** Do not leave money or valuables in your room. Under state law, the hotel cannot be responsible for the loss of articles unless properly secured in the safe located in your room.

**Swimming Pool:** Our pool is open during the months of May to October. Lifeguard is always on duty. Parent(s) must be present at all times when children are in the pool. No glass bottles in pool area.

**Travelers with Disabilities:** This hotel is committed to providing accessible facilities for travelers with disabilities. If you encounter barriers during your stay, please contact the Manager on Duty. If in the future you require an accessible room, you can assist us in meeting your needs by making advance reservation and requesting an accessible room and letting the agent know your individual needs.



| Wake-Up Call     | Dial 0 |
|------------------|--------|
| 1                |        |
| Weather Forecast | Dial 0 |



## **Fire Safety Information**



#### Upon Arrival

- Please refer to the back of your guest room door to locate fire exists and staircases
- Please find fire alarm pull stations and fire extinguishers on your floor.
- Please find the "Off" switch on your air conditioner. In case of fire, turning the air conditioner off will prevent smoke from being drawn into your room

#### In case of fire

- Stay calm
- Pull nearest fire alarm.
- If possible, close doors around the fire area.
- Phone the operator.
- Exit from the building (it at all possible).
- Take your room key with you

#### Smoke

•If your room is filled with smoke, fold a wet towel into a triangle and tie it over your nose and mouth, Get on hands and knees (or stomach) and crawl to the door. Feel the knob; if hot, do not open. If cool, open slowly. Take your room key.

• If hallway is filled with smoke, stay near to the wall and count the doors as you crawl to the exit staircase. Walk down the exit staircase. If staircase begins to fill with smoke, return to your room

#### If you cannot leave your room

- Dial "0". If unavailable, call the Fire Department "9+911"
- Shut off air conditioner.
- Wedge a wet cloth under the door and around the doors and vents.
- Remove drapes from windows.
- Check to see if there is smoke outside the window; if there is not smoke outside the window and window may be opened, hang a sheet or light colored material outside. This will signal your location, letting firefighters know that the room is still occupied. Keep part of the sheet inside the window and wet with water.
- Use ice bucket or other container, keep water available to quickly moisten the wet cloths that are keeping the smoke out.
- Do not break window, do not jump
- Stay low until help arrives.

#### In Case of Tornados or Severe Weather

- If the need arises and the city's Civil Defense Sirens are activated, we will in urn activate the Hotel's Fire Alarm System to warn you that an immediate evacuation to the basement is mandatory.
- Employees will be stationed throughout the Hotel for your assistance. The Hotel will do it's best to notify you when the sirens are sounded, either by phone or by door to door.



## **Fire Safety Information**



#### Security Procedures

#### **Double Locks and Latches**

For additional Security, utilize the dead bolt lock provided on your door upon entering and push the button on the lock. This will prevent the door from being opened by a regular room key. As an additional precaution, please secure the safety latch.

#### Admittance

Do not admit persons to your room without first making identification. If there is any doubt about the person's identity, please contact the front desk.

#### Keys

Please safeguard your key. Be sure to leave it with the front desk upon your departure. Please do not leave your key in your room or in the door. Do not give your key to others.

#### Travel Tips

• Zip lock bags are useful for packing your luggage. They will contain liquids, provide storage from damp or web bathing suites and the air pockets keep close from shifting or wrinkling. Use large clothing bags from the dry cleaners to separate items of clothing

• When space is premium, pack a sweat suite or jogging suite instead of a bathrobe, You will get double-duty from one comfortable lounging in the room, and the ability to step into the hall for ice, etc.

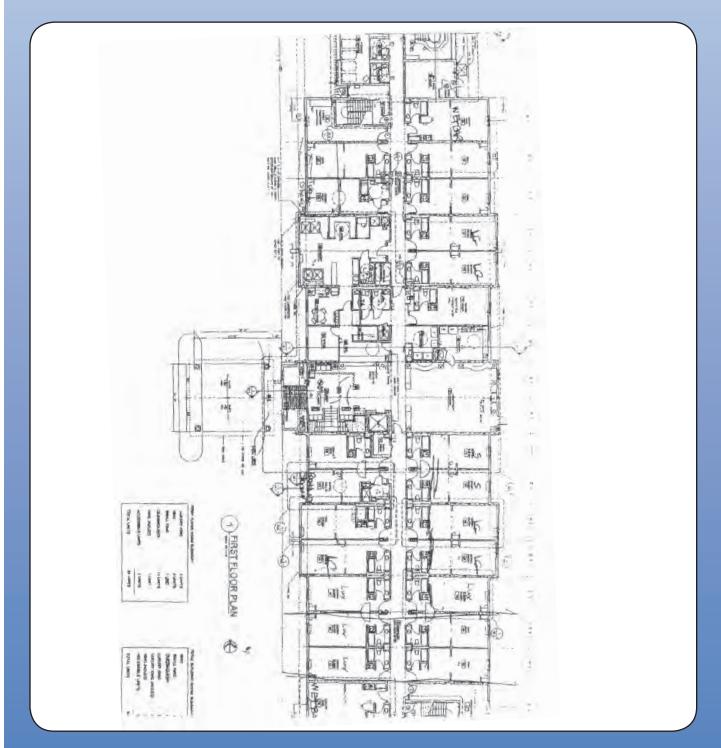
• Closing the bathroom door in your room will help keep the morning's noise to a minimum, as most of the sounds carry through the air/plumbing systems

• If you feel you might have someone following you, step up to the nearest door - knock and announce that you have forgotten your key. If someone answers the door, explain what you have done, if no one answers, it will still serve the purpose of confusing and alarming the possible follower.



## Room Layout - 1st Floor

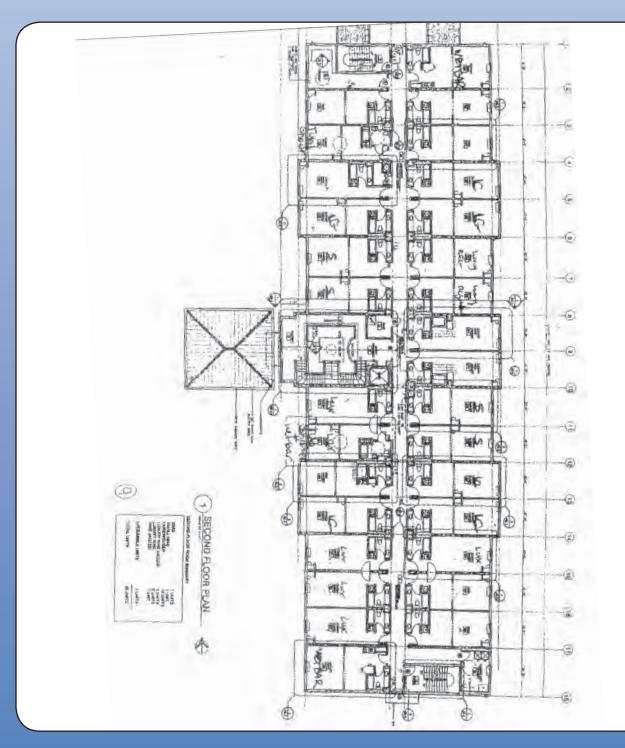






## **Room Layout - 2nd Floor**

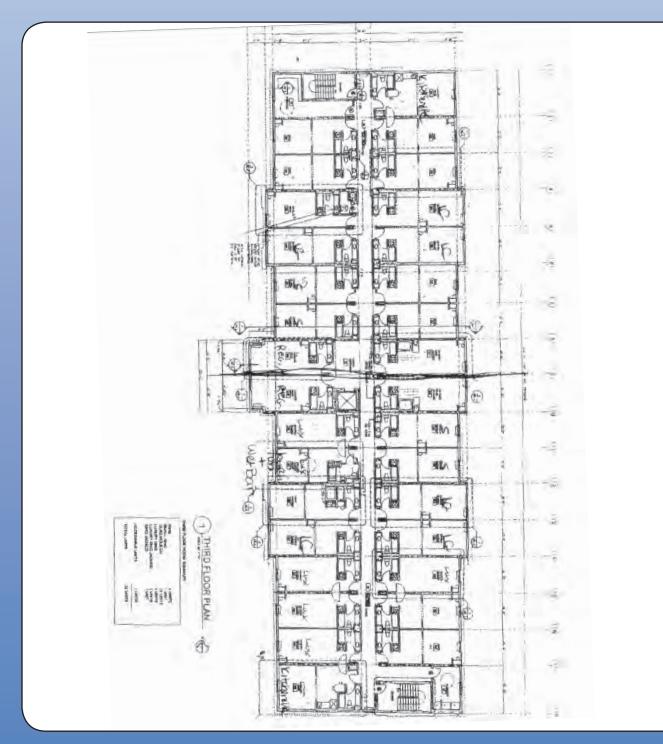






## Room Layout - 3rd Floor









## **FORGOT SOMETHING?**

If you forgot to pack any standard toiletry items, please call or come to the complimentary replacement.

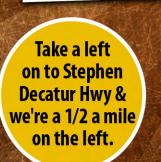
Free high-speed internet is provided by: **Wandering wifi** For high-speed internet help contact them at **877-943-4463** Tech support available 24 hrs.

> Long distance service provider: Comcast



# "The World's Greatest 5 Star Dive"

# Big Country Breakfast Lunch • Dinner • Coffee Drinks • Entertainment



443-664-6712 www.ocpepperstavern.com WE'RE JUST MINUTES AWAY • 12507 Sunset Ave in West Ocean City

WE

DELIVER

**TO THIS** 

**HOTEL!** 





## RT. 50, WEST OCEAN CITY (OCEAN CITY FACTORY OUTLETS)

## 410-213-2231 410-213-2346

# NIONE'S PIZZA & ITALIAN RESTAURANT

NEW YORK STYLE ROUND PIZZA • SQUARE PIZZA

> DAILY FRESH DOUGH STEAKS AND SUBS

> > Lake

"EAT IN... TAKE OUT"

## **30 Feet of Display Items Daily!**

HOURS: Summer Seaso Open Later! Sunday - 11:00 am - 9:00 pm

Monday thru Thursday 11:00 am - 9:30 pm

Friday & Saturday 11:00 am - 10:30 pm





sandwiches - wraps - paninis - salads - party platters - breads - cheeses - beers - wines - homemade desserts

# TAPATIA Family Restaurant

INCO DE MAYO

Plaza

Authentic Mexican Cuisine

## PLAZA TAPATIA 12534 Ocean Gateway • Ocean City, Maryland 410-213-7324

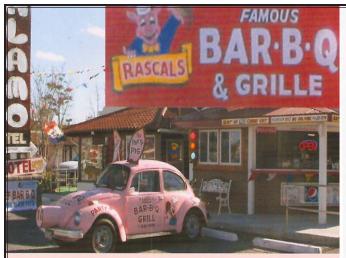
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plazatapatia.com







12614 Ocean Gateway • West Ocean City, Maryland Located at the Alamo Motel

#### Call Ahead for Fast Pick-up 410-213-1374 Carry-out • Delivery • Eat-in Catering Available

Food Prepared by Chef Steve DiCarlo

#### **PIT SANDWICHES**

| Beef                     | \$6.50 |
|--------------------------|--------|
| Ham                      |        |
| Turkey                   |        |
| Beef Brisket             |        |
| Denny Dog, Ham & Cheese, |        |
| Hot Italian Sausage      | \$6.50 |
| Pulled Pork              |        |

#### COMBINATIONS

| Any 2 meats\$7.00         | Any 3 meats\$8.00 |
|---------------------------|-------------------|
| RIBS<br>Whole Rack\$18.00 | Half Rack\$10.00  |
|                           |                   |

#### CHICKEN

Whole Chicken .....\$10.00 Half Chicken .....\$6.15

#### SIDES AND SALADS

| OIDEO AND OALADO               |        |        |
|--------------------------------|--------|--------|
| Burnt Ends                     |        | \$4.00 |
| Macaroni                       | \$1.00 | \$2.50 |
| Potato Salad                   |        |        |
| Cole Slaw                      |        |        |
| Baked Beans                    |        | \$2.50 |
| Cornbread                      |        |        |
| French Fries                   |        | \$2.50 |
| Corn in Husk                   |        | \$2.00 |
| FOUNTAIN SODAS (24 o           |        |        |
| BOTTLED WATER & SODAS\$2.00    |        |        |
|                                |        |        |
| CRABS AVAILABLESteamed or Live |        |        |
| DESSERTS                       |        |        |
|                                |        |        |





Outdoor Pool (Backside of the Alamo)



Horseshoe Pits and Burnout Area

Delicious Steamed Crabs

The Party Pig at Rascals Delivers 410-213-1374



Steaks - Chicken - Kabobs - Seafood - Pasta & Pizza - Sandwiches



### 12513 Ocean Gateway, West Ocean City, Maryland 410-213-7864















NATERMAN'S 12505 Ocean Gateway Ocean City, MD 21842 410-213-1020

## SEAFOOD COMPANY

#### An Eastern Shore Tradition watermansseafoodcompany.com









**ALL-U-CAN EAT MD Blue Crabs - Succulent Steamed Shrimp** World Famous Fried Chicken - Oysters - Clams - Mussels Steaks & Prime Rib - Market Fresh Fish - And so much more

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MARYLAND

Ocean City's original pizza delivery since 1983

## FREE DELIVERY TILL 4AM

2 locations = superfast delivery 1 phone # = easy 4 u

> uptown @ 116th st downtown @18th st



### www.pizzatugos.com



## **U.S. GUEST SERVICES**

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