



Plus

Best Western Plus - Banner Elk, NC



1615 Tynecastle Highway, Banner Elk, North Carolina, 28604

**Tel: 828-898-4571**

**Fax: 828-898-8437**



**PLEASE DO NOT REMOVE FROM THE ROOM.**



## Welcome

Thank you for choosing our Best Western Mountain Lodge as your home away from home. My staff and I are very pleased to have you as our guest. Whether you are visiting for business or pleasure, we are ready to do everything we can to make your stay great.

We invite you to dine in Evergreens Restaurant & Lounge during your visit. For your convenience and pleasure, we offer a Picnic Area with gas grills, a Guest Laundry and a Heated Swimming Pool.

We want you to enjoy every aspect of your stay with us. Please don't hesitate to call the front desk or Manager on Duty with any questions or comments. If we fail to meet your expectations in any way, please let me know. I can be reached at extension 455. We want to be certain that you are 100% satisfied before you check out.

**FORGET SOMETHING?** Well if you did, we offer free replacement of most any toiletry item, such as toothbrush, toothpaste, shaving cream, razor or comb. Just call the front desk and we'll get you a replacement right away.

**SERVICE PLEASE.** On your entry door you'll find a "Service Please" sign. This is part of our three part initiative to: 1) Ensure you receive the housekeeping service you desire, 2) Do our part to minimize environmental impact, and, 3) Enhance your opportunity to rest and relax without interruption from our staff. Please place the sign on the outside of your door by 1 pm to ensure your room is serviced.

This area of the High Country offers a great variety of year-round sights and activities. Whether this is your first visit, or if you've been a guest before, we'll be happy to help with directions or suggestions. Stop by the front desk, or ask any of our knowledgeable staff members.

We look forward to having you as our guest again and again. Be sure to make your return reservations when you check out. And again, WELCOME to your home away from home.

Sincerely,

A handwritten signature in black ink that reads "Shannon Wooten".

Shannon Wooten, General Manager

1615 Tynecastle Highway • Banner Elk, North Carolina 28604  
(828) 898-4571 • Fax (828) 898-8437 • E-mail: swooten81@gmail.com  
Owned and operated by Lee Property Investments, LLC.



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## Places of Worship:



Arbor Dale Presbyterian Church  
6619 Hickory Nut Gap Road, Banner Elk  
(828) 898-4628

Banner Elk Church of Christ  
220 Blaine Norwood Road, Banner Elk.  
(828) 898-6724  
OffHwy. 184, Sugar Mt. Road, Blaine Norwood  
Road

BannerElk Christian Fellowship  
140 Woods Lane, Banner Elk  
(828) 898-9758

Banner Elk Presbyterian Church  
420 College Drive, Banner Elk  
(828) 898-2116

Banner Elk Seventh Day Adventist Church  
1551 Tynecasde Hwy., Banner Elk  
(828) 898-4643

Church of Jesus Christ of Latter Day Saints  
1034 Banner Elk Hwy., North, Banner Elk  
(828) 898-4450

Episcopal Church Of The Holy Cross  
122 Skiles Way, Valle Crucis  
(828) 963-4609

Lutheran-Episcopal Church Of The Saviour  
Hwy., 194 North, Newland  
(828) 733-2513

Mt. Calvary Church  
1161 Balm Hwy., Banner Elk  
(828) 989-4735

River Of Life Pentecostal Church  
48 High Country Square - Hwy. 184, Banner Elk  
(828)297-6646

St. Bernadette Catholic Church  
Hwy., 105 Across From Grandfather Golf Course,  
Linville  
(828) 898-6900

Valle Crucis United Methodist Church  
2945 Broadstone Road, Valle Crucis  
(828) 963-6085





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## TV Channels:

- |                              |                          |
|------------------------------|--------------------------|
| 2 Govt Access                | 37 The Weather Channel   |
| 3 CBS                        | 38 CNBC                  |
| 4 HSN                        | 39 MSNBC                 |
| 5 NBC                        | 40 CNN                   |
| 6 NBC                        | 41 HLN                   |
| 7 FOX                        | 42 FOX News. Channel     |
| 8 ABC                        | 43 History               |
| 9 ABC                        | 44 TruTV                 |
| 10 CW                        | 45 A&E                   |
| 11 CBS                       | 46 The Discovery Channel |
| 12 CQVC                      | 47 National Geographic   |
| 13 PBS                       | 48 Travel Channel        |
| 14 HBO East                  | 49 HGTV                  |
| 15 HBO Signature             | 50 Animal Planet         |
| 16 Hotel Information Channel | 51 ABC Family            |
| 17 WLFG - IND                | 52 The Disney Channel    |
| 18 LP - AmericaOne           | 53 Nickelodeon-East      |
| 19 TV Guide                  | 54 Cartoon Network       |
| 21 Educational Access        | 55 TV Land               |
| 22 Local Access              | 56 AMC                   |
| 23 E!                        | 57 Hallmark Channel      |
| 24 Lifetime                  | 58 Food Network          |
| 25 TLC                       | 59 Oxygen                |
| 26 TBS                       | 60 Bravo - East          |
| 27 TNT                       | 61 Syfy                  |
| 28 USA                       | 62 SpikeTV               |
| 29 FX                        | 63 Comedy Central        |
| 30 ESPN                      | 64 MTV                   |
| 31 ESPN2                     | 65 VH-1                  |
| 32 FS South                  | 66 CMT                   |
| 33 Sport South               | 67 CSPAN                 |
| 34 Golf Channel              |                          |
| 35 Versus                    |                          |
| 36 Speed Channel             |                          |

All television channels are subject to change, without notice.  
For a current listing, consult the TV Guide Channel





# Guest Services

## ADVANCE RESERVATIONS

**DIAL 0**

We will be happy to make reservations for you at any Best Western property. Contact the front desk or dial toll-free 1-800-WESTERN



## AIRLINES

- American .....9 + 1-800-433-7300
- Delta .....9 + 1-800-221-1212
- US Air .....9 + 1-800-428-4322

## BANQUETS AND MEETINGS

**DIAL 0**


Private parties, banquet functions, business meetings, and catering professionally arranged by our sales office.


**BOTTLED WATER** Bottled water is available 24 hours a day in each of our three vending machines. Please see the property layout for locations.


**CHECK-IN/CHECK-OUT** Check-in time is 3:00pm. Check-out time is 11 :00am.


## COFFEE MAKERS


**Coffee Makers:**


**1**   
Remove disposable brew basket and coffee filter pack.

**4**   
Insert disposable brew basket and coffee filter pack into coffee maker. Do not remove coffee from the filter paper.

**2**   
Fill coffee cup with cold water and pour water into reservoir.

**5**   
Place coffee cup below brew basket.

**3**   
Press and release start button. Light will go out when brewing process is complete.

**6**   
Discard used brew basket and coffee filter.

**COPIES** Copy service is available at the front desk 24 hours a day. e charge for hotel guests is 5¢ per copy.



**CREDIT CARDS** We honor American Express, Carre Blanche, Diners Club, Discover, MasterCard and Visa.



# Guest Services



## CRIBS

Available upon request. No charge for this service. After hours contact the front desk.

**DIAL 0**

## DO NOT DISTURB POLICY

We honor the "Do Not Disturb" signs until check-out time on the day of check-out. The housekeeping department will check on the room of someone staying over until the end of their shift. If the sign is still on the door, they will note this room on their daily reports. For safety purposes, each guest must be checked on at least once a day during a 24 hour period. Our Manager-On-Duty must verify time of check-in, and, if the 24 hour period has passed, must call the guest. If there is no answer, the Manager On-Duty must visually check the room.



## FAX SERVICE

Please contact the front desk. Our Fax number is (828) 898-8437. Fax service is available 24 hours a day.

**DIAL 0**

## EMERGENCY

In the event of an emergency, medical or otherwise, please contact the front desk for immediate attention.

**DIAL 0**



## FRONT DESK/RECEPTION - AVAILABLE 24 hrs.

**DIAL 0**

## GAME ROOM

Conveniently located down the hall from the lobby. Open 24 hrs.



## GUEST LAUNDRY

Conveniently located. Please see property layout for location. Coin operated washer and dryer available. Laundry detergent and dryer sheets available at front desk.

## HEATING / AIR CONDITIONING UNITS

The heating and air conditioning thermostat is mounted on the wall near the bathrooms. For maximum comfort, set the thermostat to heat or cool, set the fan to auto, and select desired temperature.



## HIGH SPEED INTERNET SUPPORT

If you are experiencing problems with your internet connection, you may call the front desk by dialing "0". You may also call Speedlinks support by dialing 1-877-237-8750. The support technician will need our property number, which is 34151. Also see special page in this directory.



## ICE & VENDING MACHINES

Conveniently located on first and second floors. Please see property layout for one nearest you.

## LOST & FOUND

Please call our Housekeeping department for assistance.

**DIAL 460**



## LUGGAGE ASSISTANCE

Luggage assistance is available 24 hours. Please call the front desk for assistance.

## LUGGAGE STORAGE

Luggage storage is available 24 hours. Please call the front desk for assistance.



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# Guest Services



## MAIL & MESSAGES

**DIAL 0**

The red light on your phone will flash when you have a message. To retrieve your message, call the front desk.

## OPERATING SHOWER

Adjust water to desired temperature. When desired temperature has been reached, pull up plunger on water spigot to activate shower. To adjust, spray on shower head turn either way. Tub drain can be closed by turning Stop Lever directly below tub spigot.



## PET WALKING AREA

All pets must be on a leash when outside the room. Pet walking area is provided directly behind the hotel. Please do not use the courtyard or front lawns to walk your pet.

## PICNIC AREA & GAS GRILLS

**DIAL 0**

Conveniently located. Please see property layout for location. Picnic area and gas grills are a free service and are on a first come, first served basis. Grill recipe and cookbooks are available at front desk.

## REFRIGERATOR

**DIAL 0**

There is a \$5.00 per night charge for this service.



## RESTAURANT

**DIAL 482**

The Evergreens Restaurant and Lounge entrance is located just to the right of the front desk and the main entrance of the hotel. See full menu in Room Service Section. Restaurant hours are 7am - 10pm Mon. thru Sat. & 7am - 2pm on Sunday. Breakfast is served daily from 7am - 11am.



## ROOM SERVICE

**DIAL 482**

\$2.00 Delivery fee added.

## ROLLAWAY BEDS

**DIAL 0**

There is a \$10.00 per night charge for this service.



## SAFE DEPOSIT BOXES

**DIAL 0**

Please do not leave money, jewelry, or other valuables in your room; a safe deposit box is provided free of charge at the front desk.



## SUNDRIES SHOP

We have a variety of snacks and miscellaneous items available in our vending machines and also at the front desk Sundries Shop 24 hrs.

## SWIMMING POOL

Open daily from 9:00am to 10:00pm. No lifeguard on duty. Parents are required to accompany children under 18 years of age. For safety's sake please do not carry glassware or aluminum cans into the pool area.



**WAKE-UP SERVICE** If you would like a wake-up call, please dial "0" and we will be happy to assist you.



# High Speed Internet

SpeedLinks™ By Best Western

SpeedLinks™, Best Western's High Speed Internet Connection Is Free To Guests at US and Canadian Best Western® Hotels. Now You Can

- Stay in contact while traveling
- Check your email
- Get that assignment completed on time
- Connect to your corporate network
- Browse the internet

At Best Western, we want you to have the amenities that are important for today's traveler. We hope our Speed Links™ system, unmatched in the industry, provides you one more comfort of home.

Speed Links™ is available FREE, in the comfort of your own room or through Wi-Fi in other common areas in the hotel. Check at the front desk for details.

\*Available at U.S. and Canada Best Western hotels.

Call your Best Western hotel in advance for future stays.

\*\*Common areas may include the hotel lobby, pool area or others.

## Frequently Asked Questions

### What equipment do I need to access the internet?

For in-room hard-wired connections you will need a computer equipped with standard internet browser software, an ethernet LAN port, and a network cable (RJ45).

For wireless room connections or some common area connections you need a computer equipped with standard internet browser software and 802.11 b or 802.11 g wireless capability.

### I have a Macintosh, not a standard Windows laptop. Can I still use the system?

Yes, all you need is an Airport or Airport Extreme Card (or other 802.11 b or 802.11 g compatible card) and the appropriate software.

### Terms and Conditions of Internet Use:

By using our Internet services, you hereby expressly acknowledge and agree that there are significant security, privacy and confidentiality risks inherent in accessing or transmitting information through the Internet, whether the connection is facilitated through wired or wireless technology. Security issues include, without limitation, interception of transmissions, loss of data, and the introduction of viruses or other programs that can corrupt or damage your computer.

ACCORDINGLY, YOU AGREE THAT NEITHER BEST WESTERN INTERNATIONAL, INC., NOR ANY BESTWESTERN® HOTEL IS LIABLE FOR ANY INTERCEPTION OF TRANSMISSIONS, COMPUTER WORMS OR VIRUSES, LOSS OF DATA, FILE CORRUPTION, HACKING OR DAMAGE TO YOUR COMPUTER OR OTHERS THAT RESULTS FROM THE TRANSMISSION OR DOWNLOAD OF INFORMATION OR MATERIALS THROUGH THE INTERNET SERVICE PROVIDED. Each Best Western hotel is independently owned and operated. Best Western is a registered trademark of Best Western International, Inc. Copyright 2004. All rights reserved.

### I don't have a wireless card for my laptop. Where can I get one?

Wi-Fi cards are available for our guests to use. Check at the front desk for availability.

### Is the network secure?

Firewalls and VLAN security have been implemented to protect your data. However, no data is truly secure without some risk. Please refer to our Terms of Use policy for further details.

### How do I connect to the internet?

After you have connected your laptop to the in-room hard-wired jack, you may then log onto the network. Or, if you have inserted your wireless card into your PCMCIA slot, then use your five-digit access code given to you at check-in to log on.

You will see a Welcome page. Review our Terms of Use policy, then click "ACCEPT" to indicate your agreement. You're ready to surf the net!

Enjoy and thanks for being our guest!

Questions or problems getting set up or connected?

Call the Best Western® Help Desk at 877-237-8750

Property # 34151





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# Room Service



*On the Small Side One Egg* \$4.95

*Evergreens Special Two Eggs* \$6.95

*Choices of Bacon, Sausage or Ham*

*Biscuit or Toast*

*Home Fries or Grits or One Pancake*

*3 Egg Omelet Build Your Own* \$6.95

*Bacon, Sausage, Ham, Mushrooms, Onions, Green Peppers, Cheese, Tomatoes*

*Served with Grits or Home Fries or One Pancake*

*Toast or Biscuit*

*3 Pancakes or 3 slices of French Toast* \$6.95

*Bacon, Sausage, or Ham*

## Combinations

*Served with Bacon, Sausage, or Ham*

*Two Eggs & Three Pancakes or French Toast* \$7.95

*One Egg & Three Pancakes or French Toast* \$6.95

*Mountain Eggs Benedict* \$6.95

*Two Eggs, any style, served on a biscuit topped with ham, gravy and cheese  
served with home fries or grits*

## On the Side

*Oatmeal* \$ 2.95 *Cold cereal* \$2.95

*Fruit bowl* \$ 2.95 *Biscuit and Gravy* \$2.95

*Toast/Biscuit* \$ 1.95 *Egg Each* \$1.25

## Beverages

*Soda* \$ 1.95 *Iced Tea* \$1.25

*Milk* \$ 1.95 *Coffee* \$1.65

*Juice* \$ 1.95 *Hot Tea* \$1.50

*Free refills on all beverages except juice*



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## Room Service



### *Appetizers*

*Spinach Artichoke Dip*  
*served with tri-colored tortilla chips \$7*

*Nachos with Cheese \$8*  
*tri-colored tortilla chips smothered with cheddar and mozzarella cheese with diced tomatoes, green onion, jalapenos and black olives served with salsa and sour cream on the side*  
*With chicken or chili \$10*

*Cheese Quesadilla \$6*  
*grilled 12inch flour tortilla with cheddar and mozzarella inside topped with diced ,tomatoes and green onions served with salsa and sour cream on the side*  
*With chicken \$8*

*Basket of Pub Fries \$4*  
*With bacon, cheese and ranch \$6*

*Boneless Chicken Wings 6 /\$5 12 /\$9*  
*hot, bbq, or teriyaki*

*Flat Bread Pizza with your choice of toppings \$7*

### *Soups and Salads*

*Our Classic French Onion Soup \$6*  
*topped with a crouton and melted gruyere cheese*

*Soup of the Day \$4*

*Crab Louis Salad \$11*  
*3 oz jumbo lump crab, sliced avocado, diced tomato, hard boiled egg on a bed of romaine with "Louis" dressing.*

*Cobb Salad \$10*  
*chicken, bacon, avocado, tomato, bleu cheese, and cheddar cheese on a generous portion of crisp mixed lettuces with your choice of dressing*

*Asian Chicken Salad \$8*  
*boneless chicken wings, peanuts and wontons tossed in our teriyaki sauce and serve on a bed of our crisp lettuce mix garnished with sesame seed*

*House Salad \$5*  
*Large House Salad \$7*  
*crisp mixed lettuce with mushrooms, raisins, diced tomatoes and mix cheese*  
*Add a grilled chicken breast or chicken tenders \$2*

*Choice of Dressing: House (Orange Curry), Blue Cheese, Ranch, Honey Mustard, Lite Italian, Caesar*





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# Room Service

## Burgers, Sandwiches, Wraps

Evergreen's Burgers

8oz Lean Ground Chuck

The Standard: american cheese, lettuce, tomato and onion \$7

Mushroom Swiss: sautéed mushrooms and swiss \$8

Bleu Cheese: sautéed onions and bleu cheese \$8

Smoke House: bacon, cheddar, and bbq sauce \$8

Southwestern: jalapenos, cheddar and guacamole \$8

Grilled Chicken Sandwiches

Just Chicken: 7oz breast grilled with lettuce, tomato and onion \$7

Grilled Chicken BLT: tarragon mayo, bacon, lettuce and tomato \$8

Sautéed Chicken Lettuce Wrap \$8

sautéed chicken breast with our teriyaki sauce, peanuts and crispy wontons for crunch

Chicken Bacon Wrap \$7

chicken, bacon, lettuce, tomato, tarragon mayo wrapped in a warm flour tortilla

Tuna Salad Melt \$7

100% albacore tuna warmed and topped with cheddar, lettuce, and tomato served open faced

## Entrees

Evergreen's Hand Cut 7oz Filets

Char-grilled to your specification \$23

"Au Poivre" with a brandy peppercorn sauce \$25

Bleu cheese: char-grilled and topped with bleu cheese \$25

Oscar: char-grilled and topped with lump crab, asparagus and béarnaise \$28

Ribs

mouth watering fall of the bone St. Louis style ribs, smoked and sauced to perfection

Whole rack \$18      Half Rack \$11

Fresh Mountain Trout \$18

served, pan-seared, broiled or almond crusted topped with lemon herb butter

Salmon \$18

grilled or broiled, glazed with bbq, teriyaki or topped with our lemon herb butter

Flounder \$13

hand breaded and fried or broiled served with tartar sauce

Shrimp \$12

8 large shrimp deep fried to a golden brown served with cocktail sauce

Chicken Parmesan \$16

7oz tender chicken breast sautéed and smothered with our marinara sauce and topped with melted mozzarella and parmesan served over angel hair pasta

Chicken Marsala \$16

sautéed chicken breast topped with our mushroom marsala sauce with angel hair pasta covered with our marinara sauce and parmesan cheese

Lobster Ravioli \$18

large ravioli filled with tender lobster and tossed with our creamy crab tarragon sauce

Mushroom Ravioli \$14

large ravioli filled with wild mushrooms and tossed with marinara or alfredo sauce

All entrees served with house salad, your choice of baby bakets or yukon gold mashed potatoes (except pastas) and your choice of asparagus or broccoli and carrots.



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# Telephone Dialing Instructions

## FREQUENTLY DIALED NUMBERS

- Local Calls .....Dial 9 + Number
- Long Distance
- Direct (In NC too) .....Dial 9+ 1 + Number
- Collect, Credit or Person to Person .....Dial 9 + 0 + Number
- Emergency .....Dial 0
- From Desk .....Dial 0
- Housekeeping .....Dial 460
- Manager on Duty ..... Dial 0

TELEPHONE CHARGES The following prefixes within the 828 area code are considered local. You will not be charged for calls to these prefixes:

<b>Banner Elk</b>	<b>Newland</b>	<b>Beech Mountain</b>	<b>Foscoe/Valle Crucis</b>
<b>898,897,260</b>	<b>733,737</b>	<b>387</b>	<b>963</b>

Charges for calls to any other phone prefix or area code will be added to your bill. Call the front desk for phone rates.

## TELEPHONE INSTRUCTIONS

For room to room calls, dial the 3 digit room number. For all outside calls, dial 9, then the phone number. For collect or credit card calls dial 9, then O. Wait for the operator’s instructions. All phones have data ports for your convenience and can be used without picking up the receiver.



## Safety Procedures:

Your safety, and the security of your personal property are of the utmost concern to those of us who welcome you as our guest.

We urge you to take advantage of the following suggestions:

### SAFETY DEPOSIT BOXES

DO NOT LEAVE MONEY OR VALUABLES IN YOUR ROOM. We provide safety deposit boxes for your use in our Front Office at no charge. Under state law, the hotel cannot be responsible for loss unless articles have been properly secured in these boxes.

### ADMITTANCE

Do not admit persons to your room without first making identification.

A "one-way viewer" is provided in your door for your convenience.

### KEYS

Do safeguard your key. Be sure to leave it with the front desk upon departure.

Do not leave it inside room or in the door. Do not give your key to others.



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## Fire Safety Information:

**FIRE SAFETY** All buildings can have fires. Plan what to do when you check in. You won't have time to plan during a fire.

First, find two exits nearest your room.

Be sure they are unlocked and unblocked. Then, count doors between your room and exits so you'll have a reference point if it is smoky.

When you hear an alarm, act, don't investigate.

If you smell smoke, immediately dial the front desk.

If fire is in your room, get out and close the door. Once out, report the fire. If fire is not in your room, leave if you can. First, feel your door. If it's cool, open it slowly and go to the nearest exit. Use stairs and close doors behind you. This keeps smoke from entering stairwell. Crawl in smoke. Fresh air will be at the floor. Take your key so you can go back if you can't use your exits.

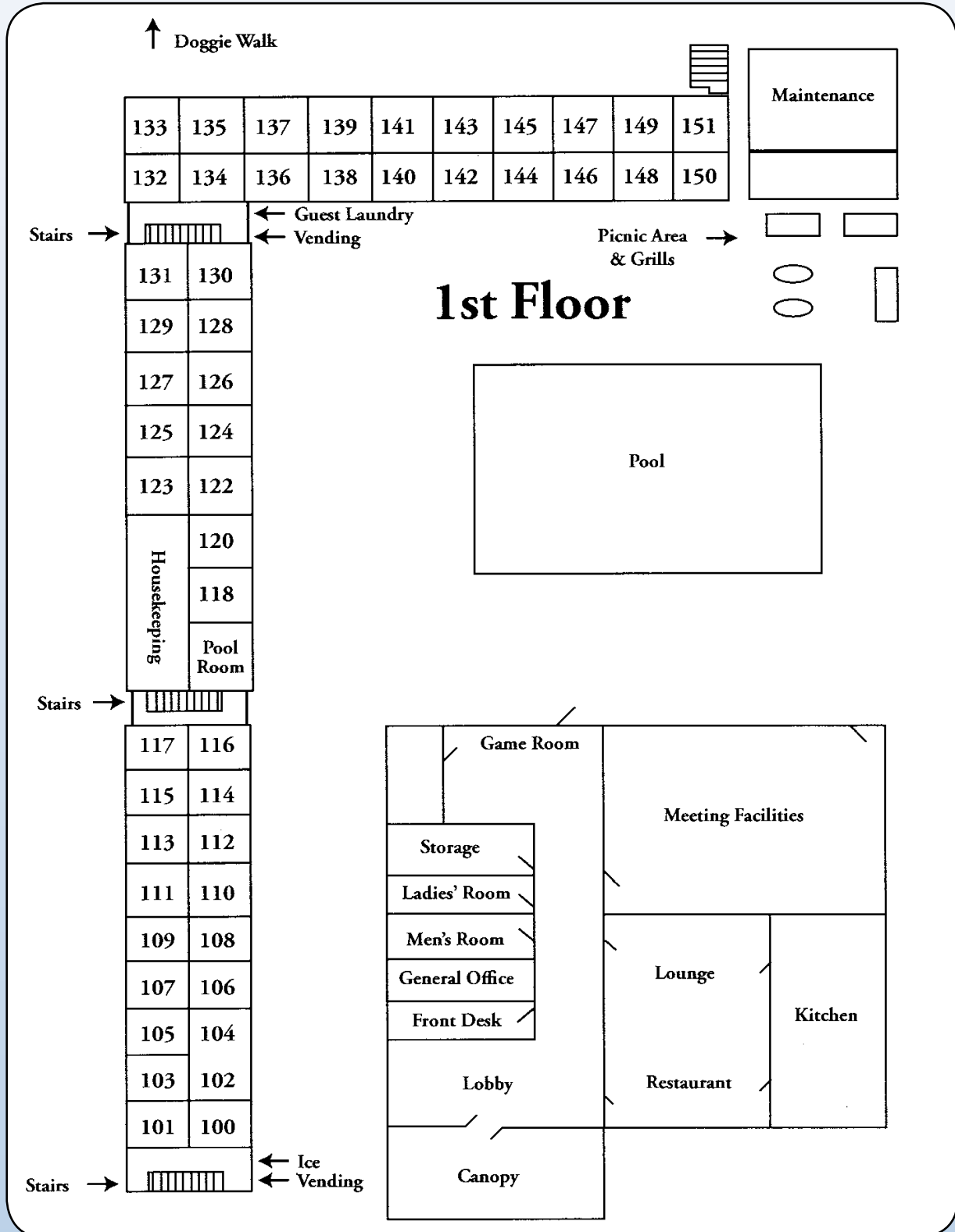
If your room door is hot, don't open it. Your room may be the safest place to be. Fill tub with water. Seal all cracks with wet towels and use wet tissue to insulate small openings. If walls get hot, wet with water by using ice bucket or a pan. Shut off fans and air conditioners. Call front desk. Signal at your window. **DO NOT BREAK WINDOW. DO NOT PANIC.** Help is on the way.



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# Room Layout

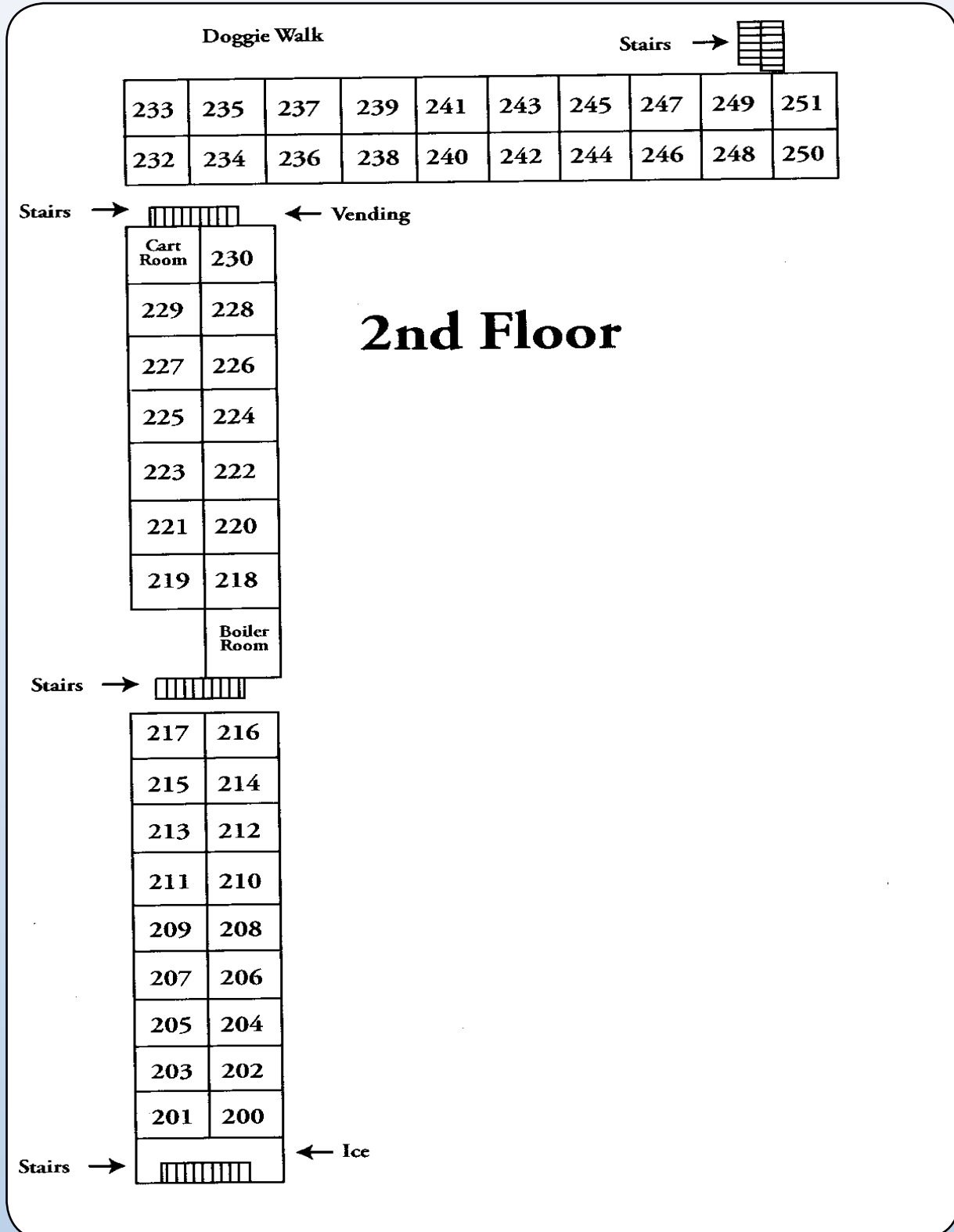




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# Room Layout







## Area Attractions:

### SUGAR MOUNTAIN

If you've enjoyed the skiing at Sugar Mountain in the past, there's good news: there's even more to enjoy this year. Here's an overview of what's new this season at the resort:

**New Grooming Equipment:** Sugar is adding two new Kassbohrer Pisten Bully grooming machines for this season. These over-the-snow vehicles, equipped with snow tillers, will allow Sugar to better recondition the snow surface.

**Increased Snowmaking:** Sugar has long been able to make snow on 100 percent of its slopes, but this season the resort will be able to cover more terrain and do it faster.

Sugar is installing a new water pump that will increase snowmaking capacity by 33 percent. This will be particularly during the early part of the season and following warm periods during the winter.

**Snowboard Park:** The park, called Dead End Snowboard Park because it's located on Dead End slope, features a spine gap, table top and rail slide.

**Lighting on the Snowboard Park:** Snowboard at night! Lights are being installed on the Dead End slope to allow the new snowboard park to be used at night.

### HAWKSNEST

As a leader in snow tubing, Hawksnest has taken our snow tubing to new levels of fun. Hawksnest's expanded snow tubing operation will make it the biggest snow tubing operation on the East Coast. Our Snow Tubing resort will now have 4 different areas to snow tube with 20 lanes of fun, lanes will be 400 - 1000 feet long and 2 moving carpet lifts to take you back to the top. Hawksnest has 100% snowmaking and lighting on all lanes to provide the best possible conditions and fun for the whole family. Also, don't forget to enjoy our Coffee Bar, Carolina BBQ and Pizza before, during and after your tubing session.

Hawksnest has built the largest zipline course on the east coast with 10 cables and swing bridge. These 10 cables add up to 15 miles of cable riding. The course takes you through the trees, over the trees, over creeks and surrounded by some of the best views in the High country. Zipline riding is an exciting and safe experience for the entire family. By adding the zipline course to Hawksnest, they are able to offer year round family entertainment. The zipline course will operate year round, weather permitting. Reservations are required so call us today at 800-822-4295 or 828-963-6561.

### SKIBEECH

The Red Baron flies again at Ski Beech! Back in the early days Of the resort, the Red Baron was the best known bar. "It was sort of a center of the place," said Rick Owen.

This season the old bar has reopened as The Red Baron Room, Beech's new full-service snowboard shop. It's located in the Village and offers five brands of clothing plus over 100 snowboard rentals, a wintersreiger snowboard turing machine and more.

Amid the 'boards, there are some of the things that made the old Red Baron so memorable.

"We have a lot of World War I memorabilia," Owen said. That includes one you can't miss; a whole wing of a plane that hangs from the ceiling.

Snowboarding is growing fast. "Over the past three to four years, the number of snowboarders has doubled ever year," Owen said, "We expect to see that again this year."



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## Area Attractions



### GRANDFATHER MOUNTAIN

The blue ridges of mountains appear through the trees as you wind your way to the top of Grandfather Mountain. It is so quiet that your car seems to be the only sound around. It has the highest peak in the Blue Ridge Mountains, at 5,964 feet.

Grandfather is said to have the oldest rock formations on earth, according to a report by the U.S. Geological Survey. Indians named the mountain, it is said, because it looks like the face of an old man skygazing. Sightseers will be struck by the panoramic views, photo opportunities and surprises like glimpses of black bear cubs or mountain lions.

Hikers will enjoy the 15 to 20 miles of trails in Grandfather's 4,100 acre wilderness area. And, at the top of the mountain, is a spectacular swinging bridge, spanning two peaks.

### BLOWING ROCK

A 20-minute ride from Grandfather, bearing northeast on US 221, takes you to Blowing Rock, a 3,000 foot cliff overlooking the Johns River gorge. The fame of Blowing Rock comes from the current of air that flows upward, causing light objects dropped over its side to return.

According to an old legend, a Cherokee brave had fallen in love with a Chickasaw maiden but knew his duty was to return to his tribe. Out of frustration he jumped from the rock, leaving his maiden praying to the Great Spirit for his safe return. One day, the sky reddened and the brave was blown back safely into her arms. Long ago this served to explain why the wind blew upward at the rock, and why snow fell upside down.

### HISTORIC VALLE CRUCIS

Nestled high in the Appalachian Mountains of North Carolina is a peaceful rural community that has stayed untouched over the years. When Levi Ives, the second Episcopal bishop of North Carolina, visited the area in the 1840s he looked into the valley from the hillside, noticed three streams forming the shape of a St. Andrew's cross and deemed the location Valle Crucis, Latin for "Vale of the Cross." Pronounced valle crew'sis, the bucolic area was first formally settled over 200 years ago and is a place historians and visitors alike have called "uncommon."

Valle Crucis is North Carolina's first rural historic district and the entire community is officially listed on the National Register of Historic Places. Nationally recognized historic buildings are abound in Valle Crucis, with many like The Baird House (1790), The Mast Farm Inn (1812), the Old Episcopal Mission (1842) and the Mast General Store (1883), restored to their initial splendor and still serving the area today.

The Mast General Store opened in 1883 and quickly grew in reputation for carrying everything from "cradles to caskets." Even today, you'll still find shelves packed with all you might need for life in the 19th century and most of this one. Entering this landmark, you'll notice advertising posters untouched since Mr. Mast hung them decades ago, stand at the counter where locals once bartered their good or mail a letter at the community's corner post office. You might even discover a few old-timey bargains along the way.

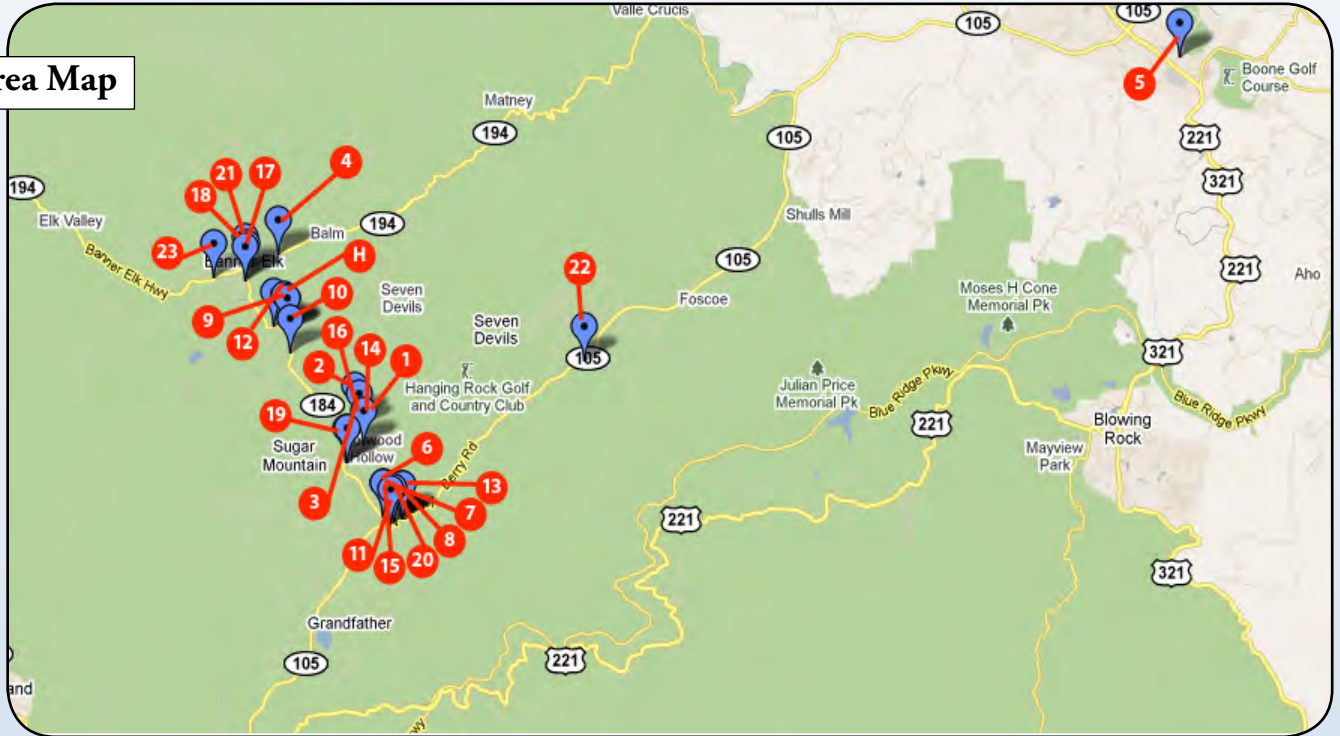


Plus



# What's Around Town

## Area Map



1. Alpine Ski Center  
344-B Tynecastle Hwy, Banner Elk, NC 28604  
(828) 898-9701

2. Antler Realty  
3175 Tynecastle Hwy, Banner Elk, NC 28604  
(828) 898-3111

3. Bella's Neighborhood Italian  
3585 Tynecastle Hwy, Banner Elk, NC 28604  
(828) 898-9022

4. Consignments Unlimited  
567 E. Main St. Banner Elk, NC 28604  
(828) 387-1520

5. Crave world Inspired Tapas & Martini Bar  
203 Boone Heights Dr. Boone, NC 28607  
(828) 355-9717

6. Ericks Cheese & Wine  
4004 Hwy 105. Banner Elk, NC 28604  
(828) 898-9424

7. Hearthstone Tavern and Grille  
3990 Hwy 105 S Ste 9 Banner Elk, NC 28604  
(828) 898-3461

8. Mountain Grounds Coffee & Tea Co.  
3990 Hwy 105 Ste 10. Banner Elk, NC 28604  
(828) 898-5878

9. MR.E's Video & Coffee Shop  
3585 Tynecastle Hwy, Banner Elk, NC 28604  
(828) 898-9022

10. Natural Healing Day Spa  
44 High Country Square, Banner Elk, NC 28604  
(828) 898-8400

11. Nick's Restaurant & Pub  
4527 Tynecastle Hwy. Banner Elk, NC 28604  
(828) 898-9613

12. Puerto Nuevo  
2120 Tynecastle Hwy. suite 1 Banner Elk, NC 28604  
(828) 898-3332

13. Quiznos  
4004 NC Hwy 105 S. Banner Elk, NC 28604  
(828) 898-7838

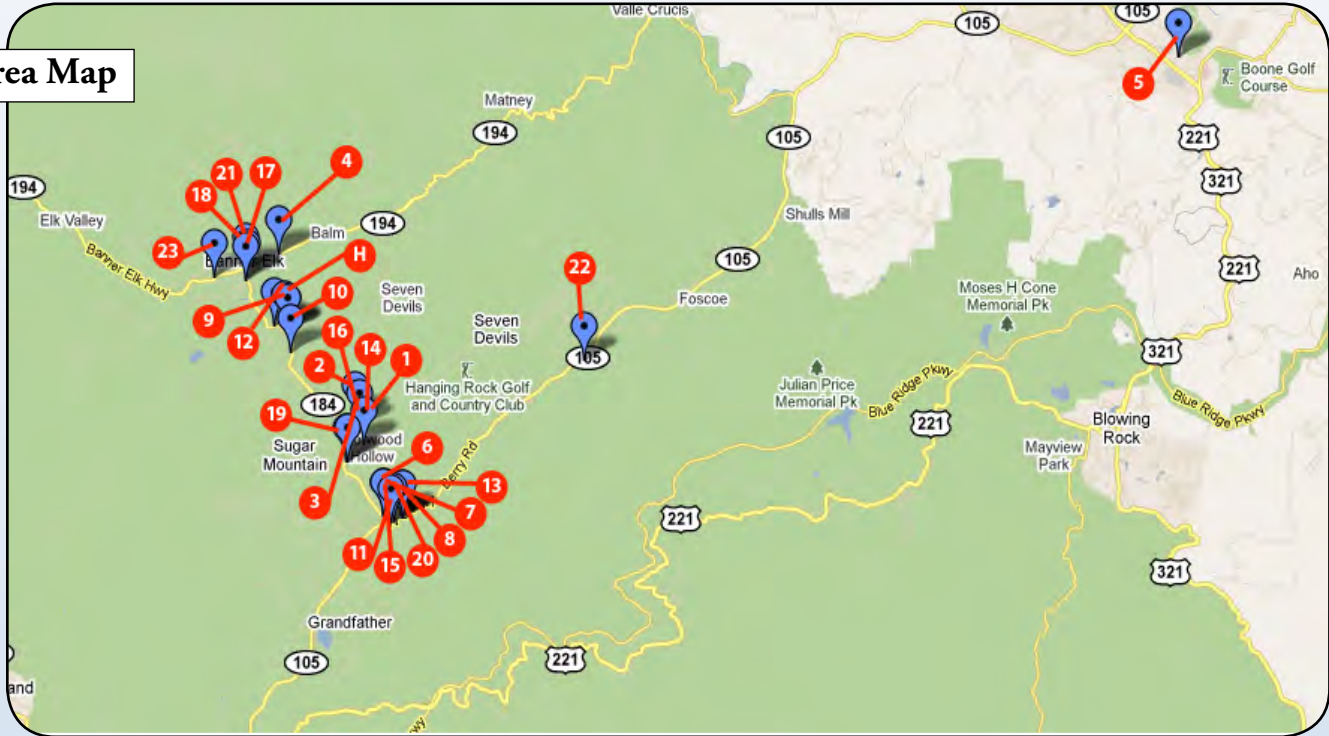


Plus

# What's Around Town



## Area Map



14. Scott's Pizza Place  
2951 Tynecastle Hwy. Banner Elk, NC 28604  
(828) 898-4646

15. Ski country  
3149 Tynecastle Hwy. Banner Elk, NC 28604  
(828) 898-6343

16. Snow Toys  
1757 Tynecastle Hwy. Banner Elk, NC 28604  
(828) 898-4199

17. Sorrento's  
140 Azalea Circle. Banner Elk, NC 28604  
(828) 898-5214

18. Stone Walls  
Hwy 184 PO Box 569. Banner Elk, NC 28604  
(828) 898-5550

19. Subway  
3579 Tynecastle Hwy. Banner Elk, NC 28604  
(828) 789-9112

20. Sugar Mountain Café  
2989 Tynecastle Hwy #2. Banner Elk, NC 28604  
(828) 898-9866

21. The Banner Elk Cafe  
Hwy 184. Banner Elk, NC 28604  
(828) 898-4040

22. Wolf Creek Traders  
10543-4 Hwy 105 S. Banner Elk, NC 28604  
(828) 963- 6800

23. Zuzda Tapas Restaurant & Bar  
502 W. Main St. Banner Elk, NC 28604  
(828) 898-4166



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**Daily Specials for Lunch & Dinner**

We have a banquet room available for special events, private parties,  
business meetings, and weddings.

**Open 7 Days a Week** (until Labor Day)  
Hours: Lunch 11 - 2:30 • Dinner: 4pm until...  
Sunday 12 - 9 • Closed Wednesdays (after Labor Day)



**828-898-9022**

3585 Tynecastle Hwy • Banner Elk, NC • 28604





# The Banner Elk Cafe

Open 7am Everyday!

Largest Outdoor Dining Pavilion

**Live Music on patio from 6pm - 10pm on Weekends from May - Oct.**

## **Serving Breakfast, Lunch & Dinner**

Country Breakfasts, Omelets, Eggs Benedict, Belgian Waffles. The Cafe is famous for its big, tasty Burgers. We also offer a large variety of chicken sandwiches, pitas, and a fresh Salad Bar. Our chef specials change daily & feature scrumptious fish, ribs, chicken & steak for dinner.



## **The Lodge Espresso Bar & Eatery**

Featuring Roasted Coffees • Espresso • Smoothies • Frappe Bar • Vitamin Supplements  
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Cafe & Lodge

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minutes from  
this hotel!*

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**828-260-0453**

**“Lunch or Dinner Delivered in Minutes”**

Cash - Check - Credit - Debit



## ***We Deliver to this Hotel!***

**Banner Elk Restaurants:**



### **Delivery Hours:**

Mon. - Thur.: 11am - 9pm

Fri.: 11am - 10pm • Sat. 12pm - 10pm

Sun. 1pm - 9pm



# Crave

*World inspired tapas and martini bar*

## Eat. Drink. Crave.



Seafood • Chicken • Steaks  
Soups • Salads • and more!



Hours  
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Tuesday - Saturday: 11:30-10pm  
Sunday: 5-9pm

# 828-355-9717

203 Boone Heights Dr.

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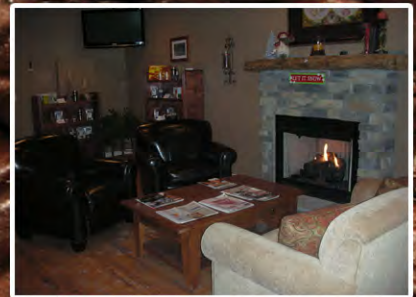
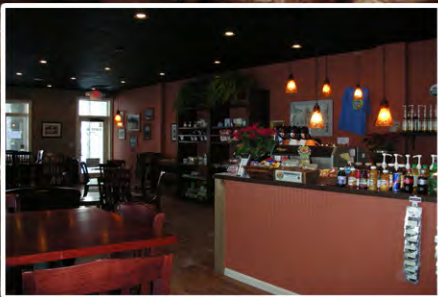
[www.craveboone.com](http://www.craveboone.com)



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Blended Cremes • Hot Chocolate

*The high country's largest selection of loose tea,  
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Located in the Grandfather Center  
in front of Lowes Grocery Store & beside McDonalds.

Hours: 7am-6pm Daily

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## FREE WI-FI

Show room key for 10% discount



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❄️ **Ski & Snowboard Rentals** ❄️

**Equipment includes:**

**Atomic & K2 Skis & Snowboards**

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**Sleds**

**Goggles, Gloves, Hats, Ect.**



**Open 7 Days: 8am to 10:30pm**

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**WWW.snowtoysnc.com**

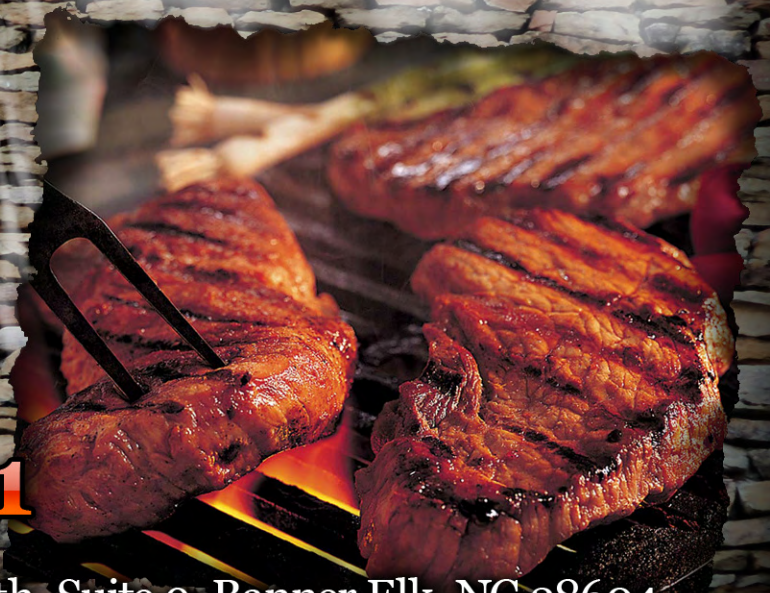


# HEARTHSTONE

Tavern and Grille

Come by  
and relax!

Lunch and Dinner



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# MR E VIDEOS

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## Restaurant & Pub

**Serving  
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Casual dining with  
a relaxed atmosphere.



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Quesadillas • Salmon  
Tuna • Steaks • Soups  
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**Variety of Beer & Wine  
Domestic Imported Beers  
Plasma TVs**

4527 Tynecastle Hwy  
Banner Elk, NC 28604

**828-898-9613**

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*Sports Bar*

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Pollo Loco



Carnitas Dinner



Puerto Nuevo Special



Carne Asada



Pollo Ranchero







**Toasty® Subs**

**Fresh Salads**

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**Quiznos**

**MMMM...TOASTY!**




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Banner Elk, NC 28604







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Ski Country Sports highway 184 | Across from Sugar Mountain  
Banner Elk, North Carolina 28604

**828-898-9786**






# Sorrento's

APPETIZERS

SALADS & WRAPS

SANDWICHES & PIZZAS

DESSERTS



## HOURS OF OPERATION

LUNCH: WEDS.-SUNDAY 12PM-4PM

DINNER: NIGHTLY 4PM-10PM

FRIDAY-SATURDAY TILL 11PM

WE ARE CLOSED ON TUESDAYS

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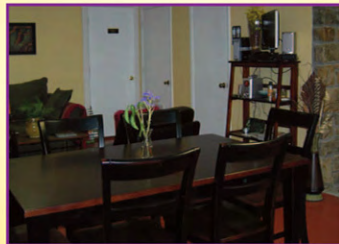
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SINCE 1985**



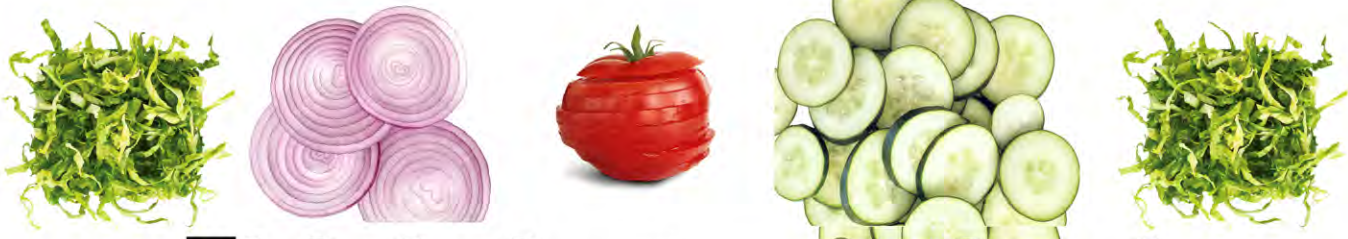
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3579 Tynecastle Hwy  
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Open Late (seasonally)**

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**SUBWAY**  
**eat fresh.**





# Scott's Pizza Place

**Delivery or TakeOut**

Open on Mon., Wed., Thur., & Fri. at 11 AM  
Sat., & Sun. at 3:30pm • Closed on Tues.

*We delivery to  
this hotel!*

Located at Sugarfoot Shoppes

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Comprehensive menu has over  
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